

Get started with Duotex chemical-free cleaning!

1) What do I need to know before I start cleaning with Duotex products?

- In the first weeks of use, products can get very dirty. This is because Duotex products will pick up larger particles of dirt, bacteria, residues of previously used cleaning agents or microorganisms and deep clean the surface.
- ATP testing of a surface that has not been cleaned with Duotex can give misleading results. To obtain accurate test results, any layers of dirt and/or residues of previously used cleaning agents must first be removed by repeated cleaning. Only after that can the cleaning result be evaluated using ATP measurement.
- Before the first wash/washes, the mops do not always attach optimally to the Velcro on the mop holder. This normally gets better over time.
- Wash new mops and cloths before the first use to get optimal absorbency.

2) How do I prepare Duotex products for use?

Both cloths and mops can be used dry or damp depending on the need. When damp cleaning, products can be dampened in different ways:

- They can be used directly from the washing machine if the program in which they have been washed leaves them sufficiently moist. This can be set on some washing machines.
- Damp with tap water and squeeze out the product so there is not too much water in it (excessive moisture blocks the microchannels and then there is no place for dirt to be absorbed).
- Spray tap water on the product with Duotex Spray Bottle.

3) What do I do if the surface is heavily soiled?

- To collect and remove larger particles such as mud, faeces, or a large amount of fur, for example, paper or a disposable mop / cloth can be used.
- Then use Duotex products to achieve optimal cleaning results.

4) How often should I change the mop / cloth?

For effective cleaning and to avoid cross-contamination, the products must be regularly changed during the cleaning process. Therefore, it is important that you have enough products so that there are always clean products to use, as some will be in the wash cycle.

In general,

- 1 mop per room or per 20-50 sqm
- 1 cloth per examination table or for part of the room (bench area / furnishings)
- 1 mop/cloth per kennel/cage

We have introduced Duotex Starter kit to meet the basic needs of clinics of different sizes, but you may need to supplement with additional mops and cloths according to your local needs.

5) How should I wash the products?

- Always remove large amounts of dirt, dust, and fur before putting the used products in the washing machine. Gently brush them off over a bin.
- Fill the washing machine to a maximum of 60%.
- Wash Duotex products with Duotex Micro Washing Liquid according daily routine. It's even possible to wash from 30C temperature.
- To get best hygienic effect of Duotex products, we recommend at least once a week wash in high temperature between 70-95C.
- If other washing detergents in use, best if pH value below 10.5 and above 4. The detergent must not contain bleach, green soap, or zeolites (particles of minerals).
- Never use fabric softener.
- If possible, use a mop washing program where pre-washing takes place in lukewarm water without added chemicals - to remove any chemicals that may have been used during cleaning and can cause a negative impact on the textile at the higher washing temperature.
- Duotex products should be washed separately from other textiles, such as work clothes, bedding, etc.
- The products can be tumble-dried at a maximum of 55 ° C. Avoid over drying as it damages the textiles and impairs their service life and cleaning ability.
- It is important that the laundry room, the machine doors & the machine seals are clean, and that the machines work well to get optimal results.

6) How do I store the products between uses?

- Mops / cloths should always be stored in closed cabinets, drawers, or crates.
- After 24 hours, they need to be washed again, regardless of whether they have been used or not. It is an advantage if fabric materials that are to be stored are dried quickly, i.e. in a tumble dryer
- The mop handle is preferably stored in wall holders, easily available in the clinic where it suits you, or in the cleaning storage area/cupboard. It is important that they are not stored standing on the floor to avoid getting dirty.